

I. Call to Order

II. Roll Call

Revelle	Present
Muir	Absent
Marshall	Present
Warren	Present
ERC	Absent
Sixth	Present
AS	Present
GSA	Absent
Chair	Present
Vice Chair	Present
Provost	Present

III. Approval of Agenda

IV. Approval of Minutes

V. Presentations

o Student Health and Wellbeing

i. Provide care for the students on the campus – accountable to both the health system and student affairs

ii. Total Budget

1. 21.8 Million from student fees, insurance, and income

2. The student fees is \$5,073,165 Doesn't change with the number of students

iii. Lead medical assistant, Clinic Assistant, Information System Analyst, Alcohol and Drugs Program Director, Clinical Services Urgent Care, Post Doctoral resident stipend increase. Currently filled all positions, need to fill Clinical Service Urgent Care Psychologist

iv. Request 1

1. Optometrist Supervisor

a. We have been without this position for a few years

b. Clinical management and supervision of primary eye care

c. Contribute to planning and development of new space and equipment and technologies

- d. Clinical leadership and risk management
  - i. Identified as an issue to be addressed by Paesidium
  - ii. 104,00\$ per year-SWH will eliminate 2 limited optometrist 70,000\$ to add to this request and create a full time optometrist Supervisor

v. Request 2

1. Clinical Lab Scientist Lab Specialist

- a. Provide Appropriate staffing level for Lab service to help serve our increased student body enrollment
- b. Allow increased access to lab services during extended hours on M and Tu evening and Sat morning
- c. Ensure quality improvement and improved responsiveness
  - i. Because students need to get certain tests and labs done, the school puts a hold on their accounts if their tests are not processed. So adding this employee will help to process these tests faster and put less stress on students
  - ii. Before they weren't able to do labs on Saturday now they can and gives a whole full extra day to get labs.
- d. They will be transitioning to another recording system – impacts patient access and flow. They will be using the summer to transition and process, but because holds are placed during the summer, having this extra person will help in the processing the labs quicker while the staff is learning the new system.

vi. Request 3

1. Clinical Assistant

- a. Meeting the needs on increased student enrollment
- b. Allow us to provide better care during extended hours
- c. Ensure quality improvement and improved responsiveness to student health concerns
- d. Allow for better staffing in our primary care area

vii. Request 4

1. Clinical Operations Support

- a. Meeting the needs on increased student enrollment
- b. Better access to medical information through a dedicated report writer/editor who will generate utilization reports and quality informatics

- c. Improved response time to students concerns. Assist in improving clinical effectiveness by identifying areas where resources could be used more efficiently
- d. Allow high level physicians and nurse practitioners to provide student patients more valuable clinic time
- e. Shorter wait times, better adherence to the concept of a medical home and better follow up for patients health care
- f. Allow SHS to continue doing the reports needed for review of utilization, quality of care and risk management
- g. 85,000\$

viii. Request 5

1. Graphic Design and Marketing Assistance

- a. 3 assistants (1200 total hours) 13.25/hour
- b. work with professional staff to provide graphic design, advertising, social media, and marketing support for 3 departments –SHS,HPS, CAPS
- c. Rationale
  - i. Feedback from students that they don't know about all of our services and wish they hear earlier
  - ii. We recognize we need to do a better job communicating specifically about CAPS and MH issues-including current wait times how we compare to other campus etc.
  - iii. Upcoming changes with move to EPIC and there will be new and exciting things for students
- d. 15,900\$

ix. Questions

- 1. What was the problem with the lack of supervision and what happens if we don't fund that
  - a. We have a system to address patient complains, and there haven't been any major complains, but as we improve our quality it helps to have a clinical leader. If we want to provide the best services it is always very helpful to have someone who knows more about the specialty. We are also thinking about manufacturing our own lenses and if we have the supervisor we can look into that
- 2. Is there a high demand to see an optometrist

- a. There is a wait and we do have more flexibility than student health. Sometimes there are eye emergency and it is good to have the specialist.
- 3. How many other optometrist are there?
  - a. 4 -2 days a week each
- 4. Clinical assistant- last year you also asked for one and it was approved. What are they doing right now and how has it helped?
  - a. They are working at our main lobby. There has been high traffic and they are checking in students for urgent care and answer any questions people have when they walk
  - b. We have 4 primary care groups and each group has 3 primary care providers. Group 1,2,4 have a fulltime person but group 3 doesn't. That group has become extremely busy.
  - c. \$38,600
- 5. What are the difference between the groups and how many people are working in each group
  - a. Group 1 is primary care, help out with travel medicine, acupuncture
  - b. Group2 is primary care and transgender and sports
  - c. Group3 is primary care, dermatology and behavioral specialist
  - d. Group 4 sexual health, IUDs
- 6. In your view what is the order of priority
  - a. Optometry Supervisor, Clinical Lab scientist, Clinical Assistant, Clinical Operations Support
- 7. Last you asked for a CAPS psychologist – what is the progress on that?
  - a. Where CAPS right now, they are down a few psychologists. The challenge is that the salaries are lower then the surrounding communities.

## VI. Discussion

- o Clinical Lab Assistant before Optometrist – especially with the forecast of HOLDs being increased.
- o Student Health Advocates: SHAs- Can they also do the advocacy and outsource to As graphics for promotional material.
  - i. The SHAs are more programming based and do a lot of events and work with TritonFest. Not really their domain

- o They could use SHA expertise to do the same things. Can use existing resources, and so for now the graphic designers are not a priority for SFAC
- o Student Retention and Success
  - i. International Students program – would rather fund this over the Career Center Proposal. Reaches more international students than the Career Center Proposal. As the political climate changes the international Student situation is becoming more complicated and there is more paperwork and we would need someone with that expertise.
  - ii. UC system was build for California students, but we have international students who paid the same fees so they shouldn't be neglected. They are a big contributor to the UC budget and they should get the resources that they need.
  - iii. Out of SRS the highest priority, this is really important to keeping people in the school. And without this they wouldn't be able to stay in the country and so it is important to address their needs and are not on the industry standard. Part of their ideas was that they will go beyond serving current students and do something that is sustainable in the long run.
  - iv. We have a reputation for being one of the best places for international students and if we want that to remain true then we have to be known as one that also cares about their international students.
  - v. Mobile App Developer- ITS is already asking for a big increase in budget so we should see how that develops and it doesn't seem like an immediate need. We should ask them to reapply for this next year.
- o Student Success Coaching
  - i. Tritons abroad seems like a great program, but we can think about asking alumni or affiliates can support something like this rather than student fees.
  - ii. For the first gen permanent funding, is useful but could we add a stipulation where all the money goes towards one big thing in the beginning and then forgotten about for the rest of the year. We would rather see more programming done than event planning. Want to see them as a resource to talk about what it means to be a first generation student.
  - iii. There are a lot of areas on campus focusing on this and it is part of the long range plan for the UC.